## COSC 431 Information Retrieval

Andrew Trotman

## Instructors and Support People

- Dr. Andrew Trotman
  - Office: 123A, Owheo
  - Email: andrew@cs.otago.ac.nz
  - No office hours, just "drop in"
- Department Kaiāwhina (Māori and Pacific Support):
  - Steven Mills (Office: 245, Owheo)
- Department Disability Support:
  - Contact the main office.

## Learning Outcomes

- This paper will enable students to:
  - Implement a range of data structures and algorithms using the C programming language
  - Classify familiar algorithms in terms of efficiency and present big-O calculations in a clear and logical manner
  - Use proofs to support efficiency and effectiveness calculations
  - Critically evaluate the factors that should be taken into account when deciding on the data structures and/or algorithms to use for a given purpose
  - Demonstrate understanding of a variety of algorithm designs for optimisation

## Academic Integrity and Academic Misconduct

- Academic integrity means being honest in your studying and assessments. It is the basis for ethical decision-making and behaviour in an academic context. Academic integrity is informed by the values of honesty, trust, responsibility, fairness, respect and courage. Students are expected to be aware of, and act in accordance with, the University's Academic Integrity Policy.
- Academic Misconduct, such as plagiarism or cheating, is a breach of Academic Integrity and is taken very seriously by the University. Types of misconduct include plagiarism, copying, unauthorised collaboration, taking unauthorised material into a test or exam, impersonation, and assisting someone else's misconduct. A more extensive list of the types of academic misconduct and associated processes and penalties is available in the University's Student Academic Misconduct Procedures.
- It is your responsibility to be aware of and use acceptable academic practices when completing your assessments. To access the information in the Academic Integrity Policy and learn more, please visit the University's Academic Integrity website at www.otago.ac.nz/study/academicintegrity or ask at the Student Learning Centre or Library. If you have any questions, ask your lecturer.
- Academic Integrity Policy
- Student Academic Misconduct Procedures

## What Is Information Retrieval?

- Tradition spanning over 60 years
- An Application of Computer Science
  - NLP, DB, OS, AI, HCI, Graphics, Music, etc.
- History
  - Library Science / Online systems
  - CD-ROMs
  - Internet (Archie, WAIS, Web)
  - Modern OS (Index Server / Desktop Search)
- IR is not DB
  - What is relevance?
  - Application of AI

## **Course Details**

- 20 point paper
  - So 200 hours in total
- 12 Lectures
  - 1 per week, Owheo G34
  - 11am-1pm Wednesdays
- HOW MANY HOURS IN YOUR TIME?
- Assessment
  - 1 programming assignment (20%)
    - Write your own search engine
    - Due April 3
  - 1 essay assignment (20%)
    - With presentation
    - Due 22 May
  - Exam (60%)

## **Course Details**

- Resources
  - Journals and conferences:
    - + JASIST / IP&M / TOIS / IR / SIGIR / CIKM / SPIRE
  - Digital libraries:
    - CiteSeer / Google Scholar / ScienceDirect / etc.
  - Evaluation Forums
    - TREC / CLEF / NTCIR / FIRE / etc.
  - Local resources
    - COSC 431 Website, http://www.cs.otago.ac.nz/cosc431/
    - Lecture notes
    - Science and Central Libraries

## Course Outline

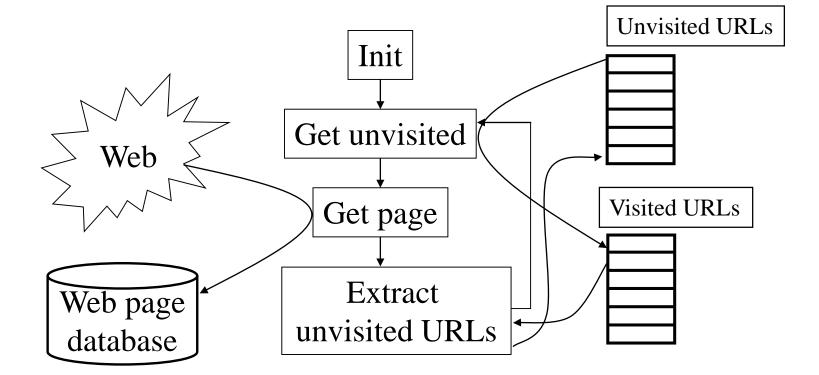
- 1. Course outline and Outstanding Issues in IR
- 2. Searching
- 3. Efficiency and Ranking
- 4. Evaluation
- 5. Phrase and Structured Search
- 6. Term Conflation
- 7. Relevance Feedback
- 8. Distributed Information Retrieval
- 9. Very Fast Search
- 10. Compression
- 11. XML-IR and Link Discovery
- 12. COSC431 Presentations / Revision

Search Engines: The Problems....

# Web Crawling

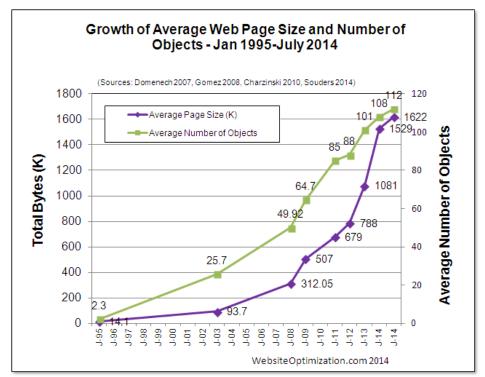
- The Crawler, agent, robot, spider, wanderer, walker, etc.
  - Move around the web looking for pages not in the collection
  - CRAWLERS DO NOT MOVE, They are trawlers not crawlers
  - Run on local machines and download pages
  - This is just like you loading a page across the Internet
- Guidelines for robot behaviours
  - Robots.txt: placed at the server root
  - Indicates how a robot is allowed to trawl the site
  - But can be ignored,
    - But there might be consequences to ignoring it
      - Such as the site administrator blocking your IP address

## Web Crawling Algorithm



## Number of Web Pages

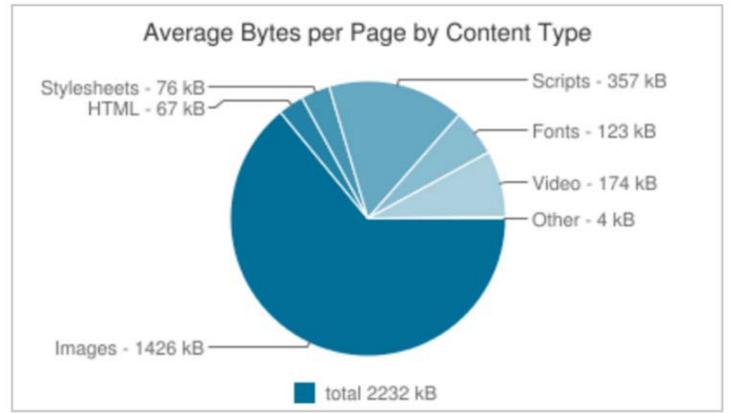
- Cuil:127 Billion pages (Mar-10)
- Google indexes between 40 and 50 Billion pages
- Google "knows about" 130 Trillion



http://www.websiteoptimization.com/speed/tweak/average-web-page/

## The "Average" Page Size

## Average Page Size – 2016



https://www.keycdn.com/support/the-growth-of-web-page-size/

## How Much is That?

- How much?
  - 130 Trillion Pages
  - 2232 KB / page
  - Total Data:
- Problems:
  - How do they store that?
  - How do they crawl it?
  - How long does it take to download it?

## Indexing

- Parse and build an "Inverted File" index
  - Similar to indexes seen in databases (in COSC344)
- Problems:
  - Index does not fit in memory
  - The index is bigger than OS limits (volume size, file size, etc.)
  - What's a word (accents, specials, spellings, Americanisms)
  - How do you (quickly) search an index that is so large?

# Searching

- Searching
  - Parsing Query
    - No real query language, (but some have Boolean (+/-))
    - 2.5 words per query (on average)
- Problems:
  - Phrase search
  - Fielded (Advanced) search
  - Misspelled words

## Results / More Like This

- Results
  - Translate HTML into standard presentation format
    - Snippets, etc.
  - Relevance Ranking
    - PageRank / Newsgroups / Images
- More Like This
  - Clustering,
  - Document Similarity

## Scale

- Problems:
  - Google Core Search (excludes YouTube, etc.) gets ~10 Billion queries per month from Desktop Search. That's about 4,000 queries per second.
  - Remember approximately 60% of traffic is from mobile.
  - 40% of people search only on a smartphone

Rankings - Comscore, Inc. (Units are Millions)

				Percent
#	Core Search Entity	Dec-19	Jan-20	Change
1	Google Sites Core Search	10,826	11,914	10%
2	Microsoft Sites Core Search	4,426	4,825	9%
3	Verizon Media	1,992	2,159	8%
4	Ask Network Core Search	145	155	7%

See: https://www.comscore.com/Insights/Rankings

# Bing's Scale (17 Aug 2017)

## Bing Network market share

#### Worldwide<sup>1</sup>

<b>G</b> 9%	Market share
P 12B	Monthly searches

#### **UNITED STATES<sup>2</sup>**

@ 33% Market share Q 5B Monthly searches



#### Q 5% Market share P 895M Monthly searches

Mexico Argentina Brazil Peru Chile Venezuela Colombia

#### Europe<sup>1</sup>

**G** 9% Market share P 3B



AUSTRIA<sup>5</sup> @ 12% @ 24M BELGIUM<sup>5</sup> @ 12% \$ 42M DENMARK<sup>1</sup> @ 9% P 13M **FINLAND<sup>1</sup>** Q 7% P 17M FRANCE<sup>1</sup> @ 18% \$ 694M



**GERMANY<sup>1</sup>** Q 11% Q 443M **IRELAND**<sup>5</sup> @ 8% \$ 17M ITALY<sup>1</sup> @ 9% P 218M **NETHERLANDS**<sup>1</sup>

@ 9% P 111M NORWAY<sup>1</sup> @ 17% P 16M

SPAIN <sup>1</sup> @ 10%	, <b>Р</b> 192М
SWEDE @ 12%	10 C
	P 30M
	KINGDOM <sup>1</sup> <i>P</i> 896M

### Asia Pacific<sup>3</sup>

**G** 4% Market share P 2B Monthly searches

Australia China Hong Kong India Indonesia Japan Malaysia New Zealand Philippines Singapore Taiwan Thailand Vietnam

AUSTRALIA<sup>3</sup> Q 12% Q 173M

HONG KONG<sup>5</sup> @ 19% \$ 87M

INDIA5 Q 7% P 233M

INDONESIA<sup>5</sup> @ 7% \$ 67M

MALASIA5

@ 8% \$ 47M **NEW ZEALAND**<sup>4</sup>

@ 6% @ 16M @ 8% & 40M

PHILIPPINES<sup>5</sup>

SINGAPORE<sup>5</sup>

TAIWAN<sup>5</sup>

VIETNAM<sup>5</sup>

@ 8% @ 16M

@ 24% P 295M

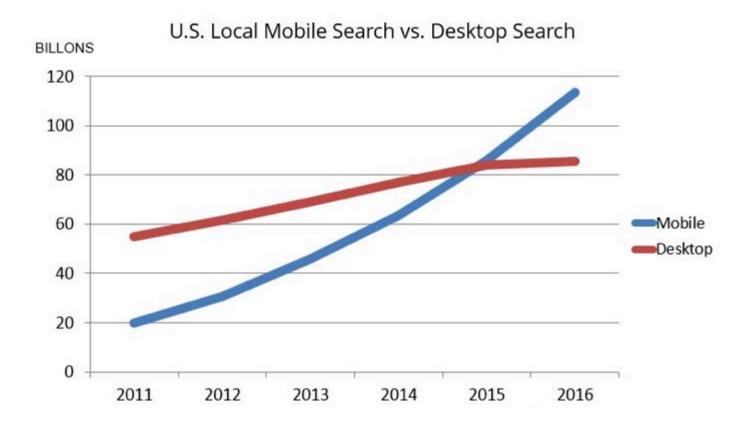
@ 5% P 59M

> Bing

- comScore qSauch (custom), June 2017. Bing Network Inductes Bing, Yahoo Sauch (parches powered by Bing), and AGL Sauch Network 2. comScore qSauch, Epplicit Core Sauch (custom), June 2017. Bing Network Inductes Microsoft Stars Core Sauch Seplicit, Yahoo Sauch (parches powered by Bing) and AGL Sauch Network in Austalia. 4. comScore qSauch (custom), June 2017. Bing Network Inductes Bing and AGL Sauch Network in Austalia. 4. comScore qSauch (custom), June 2017. Bing Network Inductes Bing and AGL Sauch Network in Austalia. 4. comScore qSauch (custom), March 2017. Bing Network Inductes Bing and AGL Sauch Network Inductes Bing Advices and Ague Sauch Network Inductes Bing Advices and Ague Sauch Sauch Sauch Sauch Network Inductes Bing Advices and Ague Sauch Sauch Network Inductes Bing Advices and Ague Sauch Sauch



## Mobile vs Desktop Search



https://www.smartinsights.com/search-engine-marketing/search-engine-statistics/attachment/us-mobile-search-vs-desktop-search-2017/

https://www.perficientdigital.com/insights/our-research/mobile-vs-desktop-usage-study

# Mobile Internet Traffic by Category

## % Mobile Usage

Industry	2016	2017	2018
Adult	73%	86%	84%
Gambling	66%	77%	80%
People and Society	63%	71%	68%
Pets and Animals	59%	65%	65%
Food and Drink	67%	68%	64%
Autos and Vehicles	60%	67%	64%
Internet and Telecom	62%	68%	63%
Sports	59%	67%	61%
Business and Industry	57%	67%	60%
Books and Literature	54%	61%	60%
Beauty and Fitness	65%	65%	60%
Recreation and Hobbies	55%	63%	59%
Health	62%	64%	58%
Home and Garden	62%	63%	56%
Shopping	58%	61%	55%
Reference	56%	61%	54%
Law and Government	52%	60%	53%
Travel	52%	56%	53%
News and Media	53%	54%	51%
Computer and Electronics	43%	55%	50%
Games	42%	53%	47%
Art and Entertainment	46%	49%	46%
Finance	41%	48%	45%
Career and Education	45%	51%	44%
Science	42%	50%	42%

https://www.perficientdigital.com/insights/our-research/mobile-vs-desktop-usage-study

## Time on Site

PERFICIENT

## Time on Site by Industry Category (Minutes)

	2016		2017		2018	
Industry	Mobile	Desktop	Mobile	Desktop	Mobile	Desktop
Arts and Entertainment	5.96	15.56	7.51	17.37	7.89	19.18
Internet and Telecom	7.67	15.03	7.85	14.93	6.71	14.57
Gambling	5.44	10.23	6.37	10.84	5.81	11.55
News and Media	3.06	10.42	3.56	9.76	3.33	8.08
Career and Education	4.48	8.36	4.73	8.69	4.34	8.91
Sports	4.14	7.48	5.65	7.49	4.10	8.62
Travel	4.30	8.82	4.70	8.95	4.18	8.51
Business and Industry	2.62	6.75	2.99	6.96	2.83	6.88
Finance	3.59	6.51	4.06	6.66	3.31	6.85
Health	2.18	5.53	2.48	5.55	2.38	5.88
Shopping	5.86	8.40	6.36	8.39	4.87	8.21
Games	3.64	7.04	4.03	7.07	3.98	7.28
Law and Government	3.21	6.03	3.85	6.28	3.33	6.58
People and Society	4.96	7.52	6.09	8.19	4.98	8.12
Computer and Electronics	2.18	5.23	2.69	5.40	2.93	5.85
Science	2.27	4.25	2.46	4.04	2.05	4.61
Autos and Vehicles	4.16	6.32	4.15	6.47	3.57	5.89
Reference	2.25	4.14	2.79	4.23	2.52	4.49
Beauty and Fitness	3.09	4.78	3.29	4.66	2.98	4.78
Food and Drink	2.51	3.91	3.03	4.30	2.95	4.75
Recreation and Hobbies	3.38	5.20	4.37	4.50	3.91	5.36
Pets and Animals	2.59	3.67	3.01	3.92	3.15	4.36
Home and Garden	2.45	3.27	2.76	3.34	2.34	3.48
Adult	9.11	10.30	10.43	10.33	10.19	10.65
Books and Literature	10.43	7.46	11.46	8.12	12.37	9.56

## Other Problems

- Other Data Sources:
  - Newsgroups (USENET, etc.)
  - Images
    - Anchor text
    - Image content retrieval
  - Headline News
    - No incoming links so how to rank?
- User issues:
  - Interfaces, behavior, profiles
- How can we determine which search engine is "best"?
  - Can this be quantified?

## CiteSeer, eBay, and Amazon

- CiteSeer
  - Why does citation ranking not work?
  - How should structured documents be handled?
  - How does it find academic documents?
- Amazon.com
  - How does the recommender system work?
  - How many books (CDs, etc.) in amazon.com?
  - How many users?
- eBay
  - Turns over 20% of its "documents" every day
  - How to manage change in the data structures
- Money
  - How does money change the way searching works?
  - What are the commercial secrets?

## Facebook / Twitter / Social Media

- How can the index be kept up to date when new "documents" are added every second
- What is a document?
- How do you identify spam in tweets?

# Other Data Types

- TEXT
  - SGML / XML / Structured documents / Blogs
- Spoken Word
- Video (e.g. CNN News Feed)
- Music
  - Query by hum
  - AppleMusic (etc.) Recommended music
- Images
  - Query by example
- Chemical Structures
- Mixed types
  - Digital libraries
  - Human genome / bioinformatics

## Readings

- S. Brin, L. Page (1998). The anatomy of a large-scale hypertextual Web search engine. Computer Networks and ISDN Systems 30(1-7):107-117
- L.A. Barroso, J. Dean, U. Holzle (2003). Web search for a planet: The Google cluster architecture, IEEE Micro23(2):22-28.
- J. Wang, E. Lo, M. L. Yiu, J. Tong, G. Wang, X. Liu (2013) The Impact of Solid State Drive on Search Engine Cache Management, Proceedings of SIGIR 2013, pp 693-702